



City of McAllen Safe Business

Phase 1 Re-Opening Commitment

As a responsible vendor in the McAllen Business Community, we hereby affirm our commitment to a safe community and to protecting our valuable customers by agreeing to comply with the Governor's Executive Order GA-16 and all future regulations and guidelines, including, but not limited to:

1. Protect our employees by:

- a. Checking on their well-being and health before every work shift by screening employees for possible exposure or COVID-19 symptoms
- b. Providing them with Personal Protective Equipment and training as appropriate, including:
 - i. Washbasins and soap
 - ii. Hand sanitizer
 - iii. Face masks
 - iv. Nitrile gloves (as appropriate)
 - v. Face shields (as appropriate)
- c. Asking our customers to kindly wear face masks when interacting with our employees

2. Protect our customers by:

- a. Monitoring social distancing within stores, to include:
 - i. Placing spacing marks six feet apart near registers, cue lines, etc.
 - ii. Encouraging guests not to congregate in large groups
- b. Making hand sanitizer readily available at every entrance
- c. Wearing face masks when dealing with customers
- d. Washing and/or sanitizing our hands on a regular basis
- e. Sanitizing frequently used surfaces such as doorknobs, handles, push plates, shopping carts, and fuel pump handles on a frequent basis
- f. Promptly cleaning up any spills or breakage
- g. Designating parking spots for curbside delivery that leave room for customers and employees to maintain six (6) feet between them
- h. Training employees to place goods in the rear seat of a customer's vehicle to minimize physical contact
- i. Encourage customers to pay online or over the phone to minimize physical contact

Business Owner / Manager

Date

Please LET US KNOW if you feel that we're not complying with any of the above items, or contact the City of McAllen by dialing 3-1-1 or 956-681-1900.